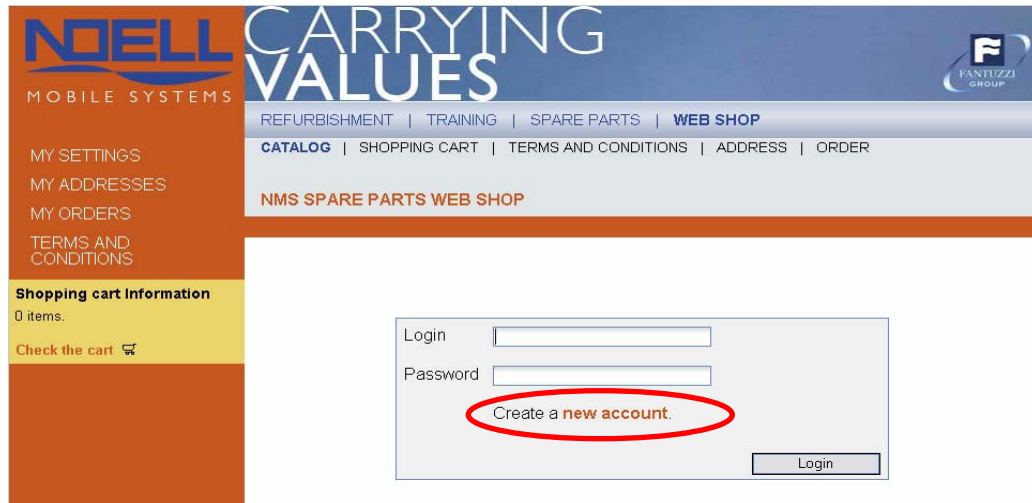


Instruction manual for the NMS Spare Parts Web Shop

Visit our Online Web Shop under the following URL:

<https://www.noellmobilesystems.com/en/catalog-of-spare-parts.191.html>.



Click on „**Create a new Account**“ to create a personalized access to the system by providing the required information in the following entry mask.

ACCOUNT REGISTRATION INFORMATION

Mandatory fields are marked with (*)

Authentication

Login

Password (*)

Confirm Password

Private

Mr. Mrs.

Title

Last name (*)

First name (*)

Function

Communication

Phone (*)

Fax (*)

E-Mail (*)

Address

Company (*)

Street (*)

Zipcode (*)

City (*)

Country (*)

Click „**Submit**“ at the bottom of the page to submit your application to us.

ACCOUNT REGISTRATION INFORMATION

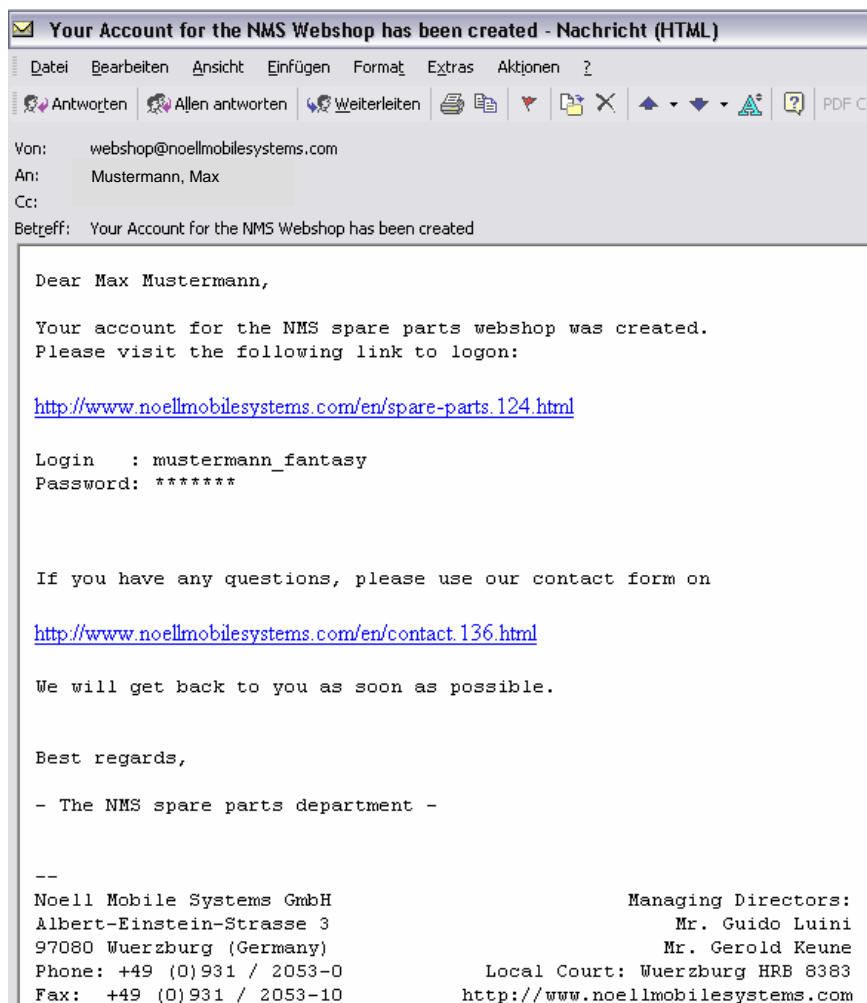
Dear Customer

Thank you for your registration with the NMS spare parts web shop.

Your account has been successfully created. Our administration staff will verify your data and approve your account in due course.

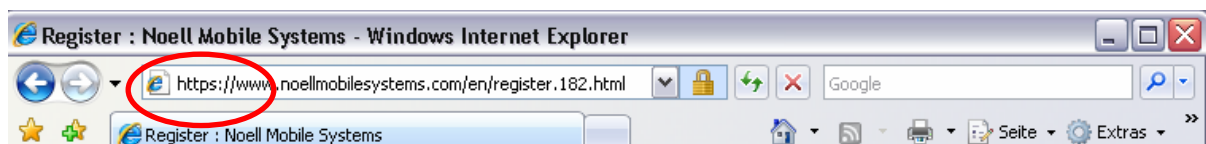
You will receive an informative E-Mail as soon as your account has been activated, enabling you to proceed to logon.

After receipt and evaluation of your application your Web Shop Account will be released and an automatic notification hereof will be sent to the E-Mail address provided by you.



Now you can log on to the Online Web Shop of NMS.

To safeguard a maximum on security, all submissions and disbursements of our Web Shops are transmitted over encrypted connection (**HTTPS**).



After the successful log on to the Web Shop you will see your personal menus in the left menu bar. Here you can view the personal data recorded in our system as well as the standard addresses to your user and can change or add addresses. Under **(MY ORDERS)** you can also find a history including status information regarding already placed orders.

In the main window **„Spare Parts Search“** of the page **„Catalog“** you have the possibility, to search and order spare parts based on your part number. You can find the part number most certain on the **CD „Noell Mobile Systems Spare Parts List“**, which has been supplied to you with delivery of the machine.

MY ADDRESSES
MY ORDERS
TERMS AND CONDITIONS

LOGOUT

Shopping cart Information
0 items.
[Check the cart](#)

SPARE PARTS SEARCH

Enter up to 15 part numbers:
Examples: 113257981, 160025106, 143115108, HT8940000700

143400016
149000056
123456789

Go

Search: (31 of 208 chars used)

The following parts are currently not in our web shop database: "123456789". Maybe we have them registered in our internal database. We will investigate in this and will provide you a quotation about these parts.

3 matches found in 0.001 sec.

Search results:

- SWITCH, P/N: 143400016**

Price	Unit type	Available
1.11 EUR	Piece	yes

[Add to cart](#)
- DIGITAL INPUT-/OUTPUT, P/N: 149000056**

Price	Unit type	Available
2.22 EUR	Piece	no

[Add to cart](#)
- UNKNOWN PART, P/N: 123456789**

Price	Unit type	Available
-	-	no

[Add to cart](#)

In the event you **do not have the part number** enter „00“ in the search window and click on **„Go“**. In the following list **„Search Results“** you now can see, that this part is listed as so-called „Unknown Part“. In the course of the order you can specify this by entering further details (e.g. Noell Serial Number, Noell Order Number or a free text information), so that the NMS-person in charge can prepare a respective offer. Instructions for this can be found further down in the text.

A maximum of 15 different parts can be researched per search action. If you would like to order more than 15 parts you have to add the parts from the "**Search Results**" to the cart by clicking on „**Add to cart**“ and you have to select within the cart the option „**Continue Shopping**“.

Now you can start another search.

The **cart** is partitioned in four sections.

- First the available parts of your order are reported. For this enter the desired quantity and click on „**Refresh**“. In case the desired quantity exceeds the available quantity, the difference will automatically be transcribed to the lower section „**Currently out of stock**“ and you will receive from the person in charge the information regarding the estimated delivery time of the remaining quantity.
- In the second section you have to **select a method of delivery** (standard or express) for the available quantities.
- In the third section you can view all parts "**Currently out of stock**". Please also check here the desired quantity and perhaps provide the Noell Serial number of your machine to the person in charge.
- „**Unknown Parts**“ are listed in the fourth section. These parts could not be identified by our system based on the part number entered by you. Please try to provide us as much part specifying information as possible, e.g. Noell Serial Number (this can best be found on the sticker in the operator cabin of your Straddle Carrier) or the Noell Order Number (this can be found on your CD „Noell Mobile Systems Spare Parts List“) or a free text information for detailed description of the part and its location on the machine. Our person in charge will submit then a respective offer to you.

In order to **delete** a position from the cart, please click on the trash symbol in front of it.

SHOPPING CART

Quantity	Parts	Price [EURO]	Total [EURO]
<input type="checkbox"/>	<input type="text" value="1"/> SWITCH P/N 143400016 Serial Number*: <input type="text"/>	1.11	1.11
<input type="button" value="Refresh"/> <input type="button" value="Continue Shopping"/>			
Please choose the priority of shipping			
<input type="radio"/> Express			
<input checked="" type="radio"/> Standard (EXW)			
Sum in total:			1.11
=====			
<input checked="" type="checkbox"/> Please inform me about the estimated time of delivery of the following parts:			
Currently out of stock :			
<input type="checkbox"/>	<input type="text" value="1"/> DIGITAL INPUT-/OUTPUT P/N 149000056 Serial Number*: <input type="text"/>		
Currently not available :			
<input type="checkbox"/>	<input type="text" value="1"/> unknown part P/N 123456789 Serial Number*: <input type="text"/> Noell Order no.**: <input type="text"/>	<input type="text" value="Here you can leave additional information."/>	
<input type="button" value="Refresh"/> <input type="button" value="Next"/>			

* Noell Serial no.: e.g. 1500-xxxx or 17077000-xx (please see the label in the drivers cabine) +++ helpful information, but not mandatory

** Noell Order no.: e.g. 17077000 (please see the CD: spare parts list) +++ helpful information, but not mandatory

If you have executed all necessary changes in your cart, click on „Refresh“.

Review again all data and click on „**Next**“.

Notice: You can correct your inputs during the order process at any time by clicking the button „delete“ or „change“. You can cancel the complete order transaction at any time per mouse click on „cancel“.

Now you are getting to the **General Terms and Conditions** of Noell Mobile Systems GmbH. Please read these carefully and confirm them afterwards by clicking on „**Accept**“.

YOUR ADDRESSES

Select a shipping address:

<input checked="" type="radio"/> Company:	Fantasy LTD
Street:	Route 77
City:	Fantasia
Zipcode:	333333

To add a shipping address go to: **MY ADDRESSES**

Billing address:

Company:	Fantasy LTD
Street:	Route 66
City:	Fantasy
Zipcode:	111111

To add a billing address click **ADD**

Your internal reference ID:

In the following frame you can view the **addresses** for your user stored by the system. Please select the desired address or **add** a further address if applicable.

You can provide us with your internal reference number to this order in the lower part of the frame in field „**Your internal reference ID**“. It then will be stated in further communication.

Now click first on „**Refresh**“ and after you again reviewed your data click on „**Continue**“.

Afterwards, a summary of your order and your data will be presented to you. Click on „**Place Order**“ to submit your order to Noell Mobile Systems GmbH.

An **overview** of your order will be sent to our person in charge as well as to the **E-Mail address** provided by you.

If you have any further questions, please don't hesitate to call NMS Spare Parts department on +49 (0) 511.97 85 52.71 or send an E-Mail to spares@noellmobilesystems.com.